

Appl. No. 10/005,759
Amdt. dated December 19, 2003
Reply to Office Action dated September 30, 2003

Amdt 8/p (N)
Lowman
1-6-04

Confirmation No. 7327

Application No. : 10/005,759
Inventor : Michael P. MILLER et al.
Filed : December 7, 2001
TC/A.U. : 3623
Examiner : Michael C. Heck
Title : Accelerated Process Improvement Framework

Docket No. : 86769-0006
Customer No. : 24633

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Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

SECOND AMENDMENT

Sir:

In response to the Office action of September 30, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of the claims that begins on Page 2 of this paper; and

Remarks begin on Page 13 of this paper.

Applicants submit that the present application now stands in condition for allowance and respectfully request reconsideration and allowance of all claims in view of the following amendment and remarks.

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